

Tregarton Cottage Terms & Conditions 2017

OPENING TIMES:

Park Opens	Saturday 1st April
Shop	Saturday 13th May
Swimming Pool	Saturday 13th May
Takeaway	Friday 26th May

CLOSING TIMES:

Swimming Pool	Monday 11th September
Takeaway	Monday 11th September
Shop	Monday 11th September
Park Closes	Sunday 1st October

There is a 10 mph speed limit throughout the park.

Bicycles are allowed as long as they are ridden in a safe and controlled manner. Riders may be banned if this request is not adhered to.

No pets are allowed in our cottages.

All cottages are non smoking.

There is a maximum of 4 persons per cottage.

Any damage or breakages must be reported to reception and replacement/repair costs will be charged.

The swimming pool may be closed during adverse weather conditions or general maintenance/repair. ALL children under 15 yrs must be accompanied by a responsible adult when in the pool complex at all times. Dinghies, surfboards and inflatables are prohibited. We try to maintain the water temperature at an average of 80 degrees. This is not always possible if the weather is inclement.

Children are the responsibility of their parents or guardians at all times. The proprietors and staff reserve the absolute right to refuse entry to the swimming pool by unaccompanied under aged children. All children are expected to be back at their cottage with their families by 10pm.

Radios and televisions should be used considerately during the day and on low volume before 8am and after 10.30pm.

Washing should be hung out to dry in a discreet manner.

The lighting of fires is strictly forbidden. We do allow purpose made barbecues if used sensibly.

A deposit is required when making your booking, this forms a contract between yourself and Tregarton Park. This means any information you have given to us either by telephone or in writing is confirmed. If you wish to amend your booking you must telephone reception on 01726 436101 as soon as possible. 42 days before arrival the balance of your holiday is due and at this point no changes can be made to your booking.

We regret refunds cannot be made if you leave the cottage early. Day visitors (charged at £1 per person, per day – donated to charity) must report to reception, for insurance purposes, use of the swimming pool by a day visitor is strictly forbidden.

We reserve the right to decline a booking or terminate a holiday, without compensation, if in the opinion of the proprietors or staff the unreasonable behaviour of guests may lead to a situation that could prejudice the service, safety or comfort of the other guests or staff.

Unforeseen circumstances may make it necessary for you to cancel your booking. Cancellation will be effective on the date it is received by us in writing or via email. However cancellation charges are payable as follows:

- More than 43 days – value of deposit only
- 42 days and under – 100% of total holiday cost

You are liable to pay the outstanding balance, and may wish to take out insurance against such an eventuality.

We reserve the right to amend the cost of your holiday and published tariffs, without notice, if the rate of VAT changes.